

No.3/6/2010-GS
Government of India
Press Information Bureau

New Delhi, dated: 12.05.2010

To,
M/s

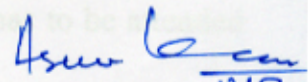
Subject: All inclusive contract for Service/Maintenance of Key Telephone System (Panasonic made) in Room No.101 & 102, 'A' Wing, PIB, Shastri Bhavan, New Delhi, for the Period from 01.07.2010 to 30-06-2011.

Sir,

I am directed to invite quotations for Annual Maintenance charges in respect of this Bureau's Key Telephone System (Panasonic made) installed in Room No.101 and 102. You are requested to indicate your rates for the above said works and submit the same to Shri Girish Chand, Deputy Director, PIB, Room No.716, A-Wing, Shastri Bhavan, New Delhi in a sealed cover upto 3.00 PM on 31.05.2010. The quotations will be opened on 3.30PM on the same day in Room No.716, A-Wing, Shastri Bhavan, New Delhi in the presence of the tenderers who wish to be present. Envelope should be superscribed-'Quotation for AMC of Key Telephone System.' Terms and conditions will be as under :-

1. During the contract period, the firm should ensure that the KTS of this Bureau remains operative. Any complaint about the fault in the system has to be attended and the defect is to be removed on 'Top Priority' basis.
2. The contractor will check, service and repair the system and replace all such parts there of as may be necessary with new ones at his own cost.
3. It will be the responsibility of the Firm to depute an experienced engineer in this field within one hour of receiving the intimation over phone or in writing. Failure to send the person will invite penal action. In such a case, the Department will get the work done by making alternative arrangements, cost of which shall be recovered from the contractors.
4. The Contractor will ensure that the system gives uninterrupted and trouble free service during the contract period.
5. Payment will be made on quarterly basis, i.e. after completion of quarter subject to satisfactory service.
6. An earnest money of Rs.2000/- (Rupees two thousand only) is to be deposited in the form of bank draft in favor of S.O.(Cash), Press Information Bureau, Shastri Bhavan, New Delhi with the quotation. Cheque will not be acceptable. Quotations furnished without the earnest money and/or found incomplete will be rejected. The earnest money of the tenderers will be released after the finalization of the contract.

7. Security money: The successful tendered will have to deposit Rs.5000/- (Rupees five thousand only) as security money, and this amount will be returned only after the expiry of the contract period.
8. You will not be liable for any loss or damage arising out of fire, short circuit of electricity, accidental handling of the system or any natural calamity.
9. During the contract, no unauthorized person will be allowed to handle the system in order to rectify any defect, however minor and no extension will be shifted by any unauthorized person.
10. The contract will include Main Exchange, Operator Console/Key Phones, MDF, CVT & Push Button Telephone,
11. Shifting of Main exchange within the same premises or any other premises will be charged separately.
12. For all legal purpose the contract will be deemed to have been concluded at New Delhi and the courts at New Delhi will have exclusive jurisdiction in all matters of dispute.
13. The contract can be extended further for a year if the services of the contractor are found satisfactory.
14. This Department reserves the right to terminate the contract at any time without assigning any reason therefore. In this connection the decision of this department shall be final and binding on you.
15. If the above terms and condition are acceptable to you, a written confirmation to this effect may be furnished to PIB.


(Arun Kumar)
Section Officer
Tele. 23382302

Copy to : NIC, PIB to put the tender notice in PIB Website.

Hindi (OL) for Hindi Translation.